



Notice of Nondiscrimination

Discrimination is Against the Law

Siouxland Paramedics, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Siouxland Paramedics, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Siouxland Paramedics, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Rene Grover, Compliance Manager.

If you believe that Siouxland Paramedics, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Rene Grover, Compliance Manager, 309 Cook St., Sioux City, IA 51103, Phone: (712) 233-4144, Fax: 233-1123 or email: groverr@hospicemail.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rene Grover, Compliance Manager, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



ESPAÑOL (SPANISH)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-712-233-4144 (TTY: 1-712-233-4132).

繁體中文 (CHINESE)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-712-233-4144 (TTY: 1-712-233-4132)。

TIẾNG VIỆT (VIETNAMESE)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-712-233-4144 (TTY: 1-712-233-4132).

SRPSKO-HRVATSKI (SERBO-CROATIAN)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-712-233-4144. (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-712-233-4132).

DEUTSCH (GERMAN)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-712-233-4144 (TTY: 1-712-233-4132).

عربى (ARABIC)

مؤرب لعربتا. نا جملاب لفل رفاوتت قو غللا كدعاسملا تا مدخ نايف ءة غللا رفاذا ندرحتت نرك اذا. نطو حلم
1-712-233-4144. (مؤرب لعربتا او برمل ا فتاه مؤر). 1-712-233-4132.

LAOTIAN

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ສຽງ ສາມາດຊ່ວຍທ່ານ, ໂດຍບໍ່ເສຍຄ່າ,
ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-712-233-4144 (TTY: 1-712-233-4132).

한국어 (KOREAN)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
1-712-233-4144 (TTY: 1-712-233-4132) 번으로 전화해 주십시오.

HINDI

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।
1-712-233-4144 (TTY: 1-712-233-4132). पर कॉल करें।

FRANÇAIS (FRENCH)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.
Appelez le 1-712-233-4144 (TTY: 1-712-233-4132).

DEITSCH (PENNSYLVANIA DUTCH)

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-712-233-4144 (TTY: 1-712-233-4132).

THAI

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาไทยได้ฟรี โทร 1-712-233-4144 (TTY: 1-712-233-4132).

TAGALOG (TAGALOG - FILIPINO)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.
Tumawag sa 1-712-233-4144 (TTY: 1-712-233-4132).

မကွ (KAREN)

ဟ်သ့ဟ်သး- နမ့ကတိၤ ကညီ ကျိအယိ, နမ့န့ ကျိအတၢ်မၤစၢၤလၢ တလၢကတိၤလၢကတိၤ နီတမံၤဘၣ်သ့န့ၣ်လီၤ. ကိး
1-712-233-4144 (TTY: 1-712-233-4132).

РУССКИЙ (RUSSIAN)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
Звоните 1-712-233-4144. (телетайп: 1-712-233-4132).